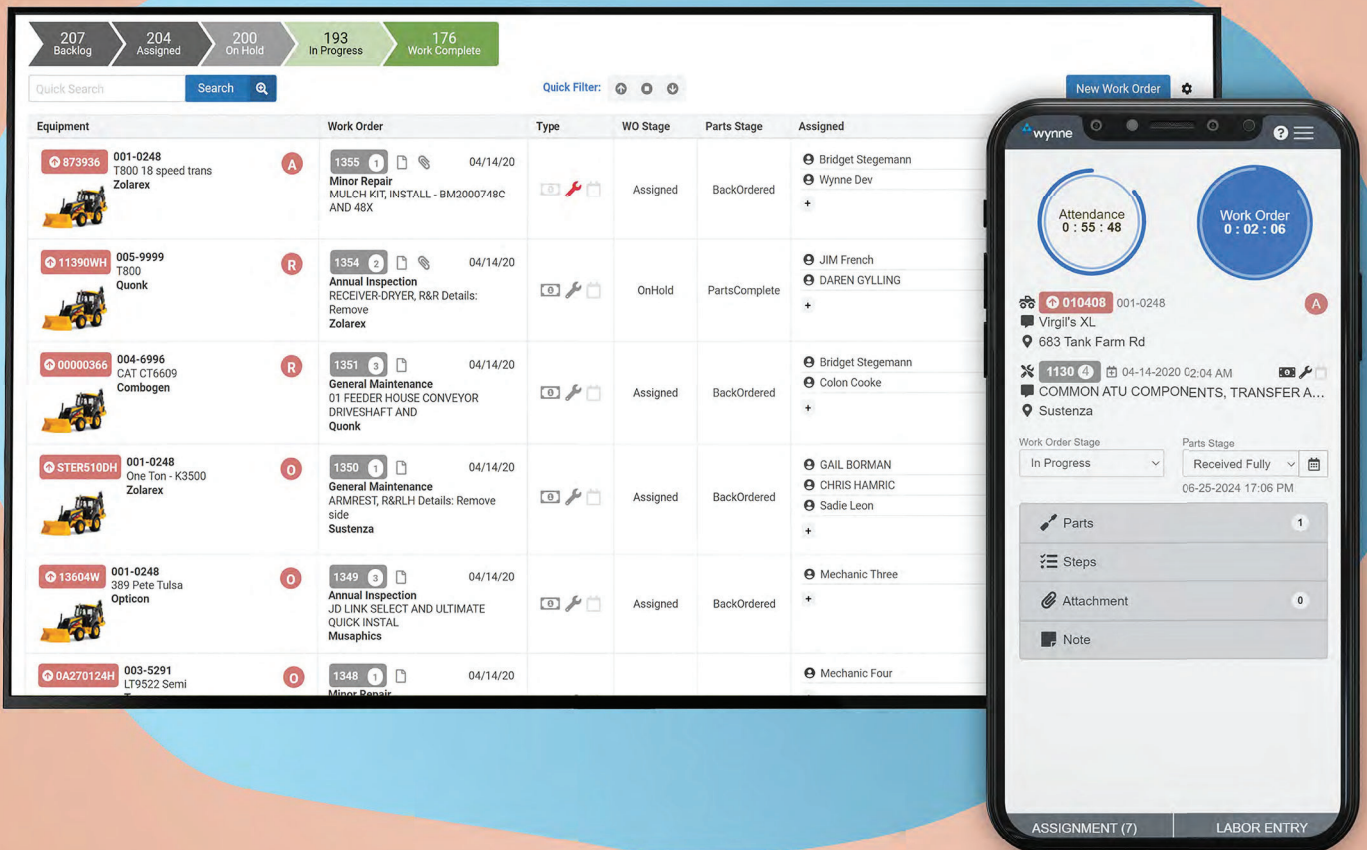


Service Solution

Focus on the right things at the right time



Dashboard Progress:

- 207 Backlog
- 204 Assigned
- 200 On Hold
- 193 In Progress
- 176 Work Complete

Equipment	Work Order	Type	WO Stage	Parts Stage	Assigned
873936 001-0248 T800 18 speed trans Zolarex	1355 Minor Repair MULCH KIT, INSTALL - BM2000748C AND 48X	04/14/20	Assigned	BackOrdered	Bridget Stegemann Wynne Dev
11390WH 005-9999 T800 Quonk	1354 Annual Inspection RECEIVER-DRYER, R&R Details: Remove Zolarex	04/14/20	OnHold	PartsComplete	JIM French DAREN GYLING
00000366 004-6996 CAT CT6609 Combogen	1351 General Maintenance 01 FEEDER HOUSE CONVEYOR DRIVESHAFT AND Quonk	04/14/20	Assigned	BackOrdered	Bridget Stegemann Colon Cooke
STERS10DH 001-0248 One Ton - K3500 Zolarex	1350 General Maintenance ARMREST, R&RLH Details: Remove side Sustenza	04/14/20	Assigned	BackOrdered	GAIL BORMAN CHRIS HAMRIC Sadie Leon
13604W 001-0248 389 Pete Tulsa Opticon	1349 Annual Inspection JD LINK-SELECT AND ULTIMATE QUICK INSTAL Musaphics	04/14/20	Assigned	BackOrdered	Mechanic Three
0A270124H 003-5291 LT9522 Semi	1348 Minor Repair	04/14/20			Mechanic Four

Smartphone View (Work Order 010408):

- Attendance: 0 : 55 : 48
- Work Order: 0 : 02 : 06
- Equipment: 010408 001-0248
- Location: Virgil's XL, 683 Tank Farm Rd
- Created: 04-14-2020 02:04 AM
- Task: COMMON ATU COMPONENTS, TRANSFER A...
- Location: Sustenza
- Work Order Stage: In Progress
- Parts Stage: Received Fully
- Date: 06-25-2024 17:06 PM
- Parts: 1
- Steps: 0
- Attachment: 0
- Note: 0

ASSIGNMENT (7) | LABOR ENTRY

First things first.



Service Solution prioritizes incoming work orders so you can focus on what matters most.

Service Solution is an all-in-one service and maintenance application designed to make service departments more proactive. By prioritizing work orders, your service department can focus on the service that impacts your bottom line first. That means less re-rents, higher utilization and keeping up with scheduled maintenance before it's past due.

If you want to improve your equipment turn-around time, then now is the time to see how Service Solution can work for you.

Focus on Priorities

Service Solution assigns priorities levels based on upcoming reservations and percentage of fleet available.

Service priorities are automatically updated in real-time to reflect incoming reservations and changes to equipment availability.

HIGH

↑ 873936

001-0248
T800 18 speed trans
Zolarex



MEDIUM

○ 8851

10-7000
DUMP TRUCK
DMO



LOW

↓ 185

70-120
AIR COMPRESSOR 150
185 CFM



Tue, Dec 14, 2021 12:00

Simple Service

1

IDENTIFY

Easily spot urgent service needs

2

ASSIGN

Drag and drop work orders to technician's schedule

3

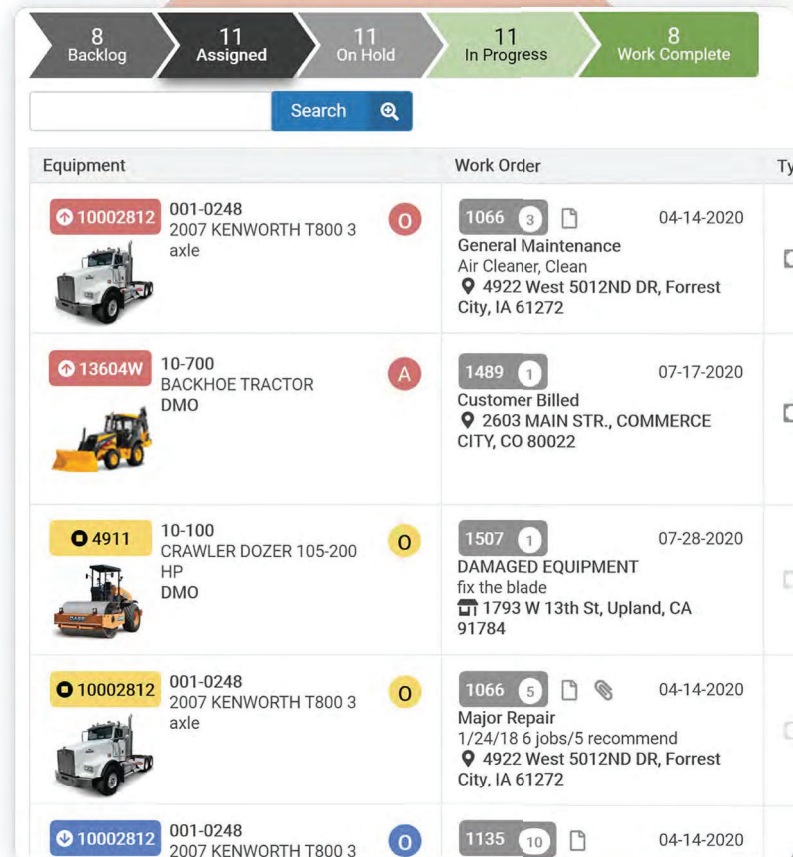
SERVICE





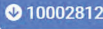
Add parts and labor as the work occurs

4

MANAGE

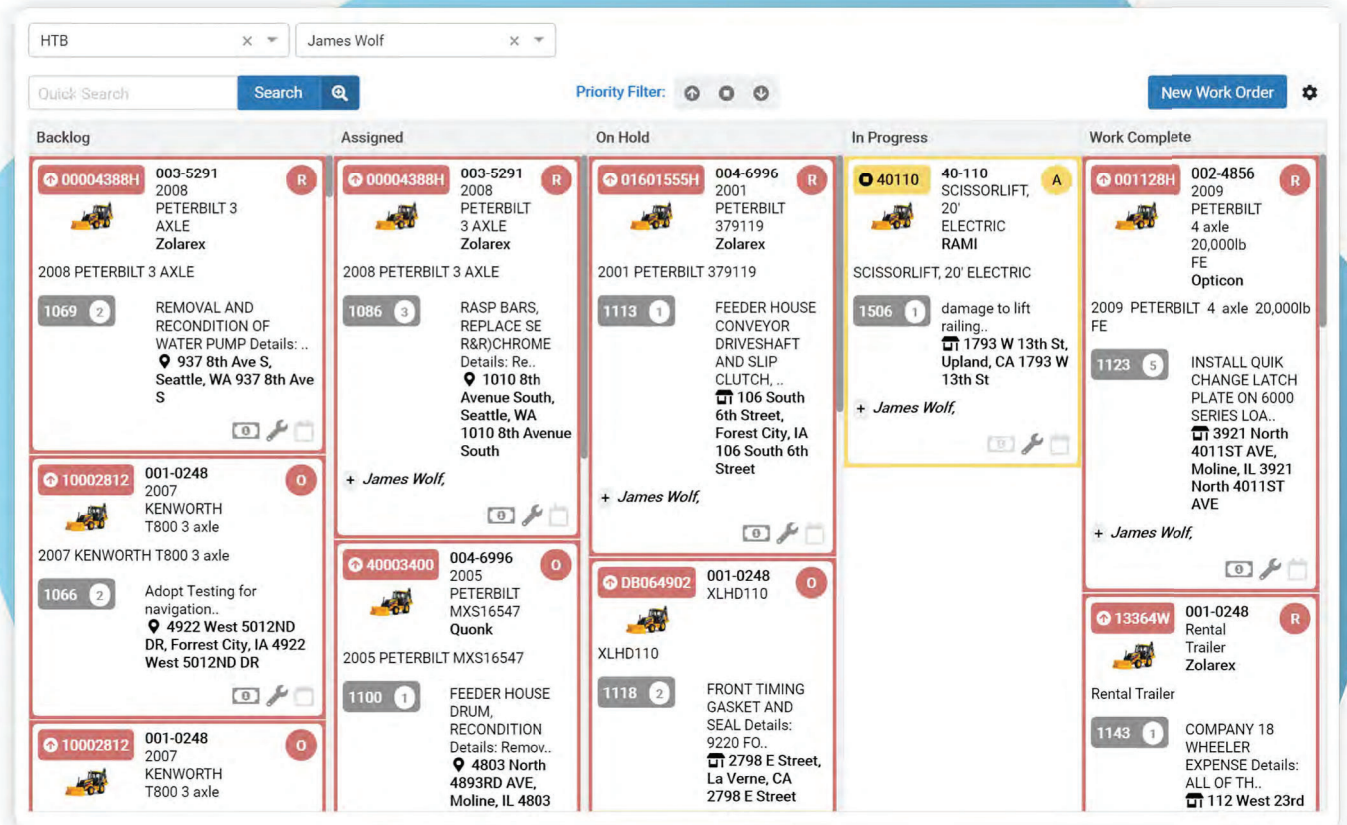
View status of every service job and its status



8 Backlog			11 Assigned			11 On Hold			11 In Progress			8 Work Complete		
Search														
Equipment						Work Order								
	10002812	001-0248 2007 KENWORTH T800 3 axle				1066	3		04-14-2020	General Maintenance Air Cleaner, Clean 4922 West 5012ND DR, Forrest City, IA 61272				
	13604W	10-700 BACKHOE TRACTOR DMO				1489	1		07-17-2020	Customer Billed 2603 MAIN STR., COMMERCE CITY, CO 80022				
	4911	10-100 CRAWLER DOZER 105-200 HP DMO				1507	1		07-28-2020	DAMAGED EQUIPMENT fix the blade 1793 W 13th St, Upland, CA 91784				
	10002812	001-0248 2007 KENWORTH T800 3 axle				1066	5		04-14-2020	Major Repair 1/24/18 6 jobs/5 recommend 4922 West 5012ND DR, Forrest City, IA 61272				
	10002812	001-0248 2007 KENWORTH T800 3				1135	10		04-14-2020					

Service Solution is designed to make managing every step of the work order process as easy as possible. Whether it's customer repair, scheduled maintenance, major repair, due for inspection or recapitalization of your asset, Service Solution provides your service department the tools it needs in a simple-to-use interface.

Smart Service



The screenshot displays a Kanban-style interface for managing service orders. At the top, there are search and filter options, including a 'Quick Search' bar and a 'Priority Filter' with up/down arrows. A 'New Work Order' button is located in the top right. The main area is divided into five columns: Backlog, Assigned, On Hold, In Progress, and Work Complete. Each column contains several work order cards. Each card includes a unique ID (e.g., 00004388H), equipment details (e.g., PETERBILT 3 AXLE), location information (e.g., 937 8th Ave S, Seattle, WA), and a technician assignment (e.g., James Wolf). Some cards also show a status icon (e.g., a red 'R' or a yellow 'A') and a small icon representing the equipment. The interface is clean and organized, allowing for easy tracking and management of service requests.

Prioritize. Schedule. Manage.

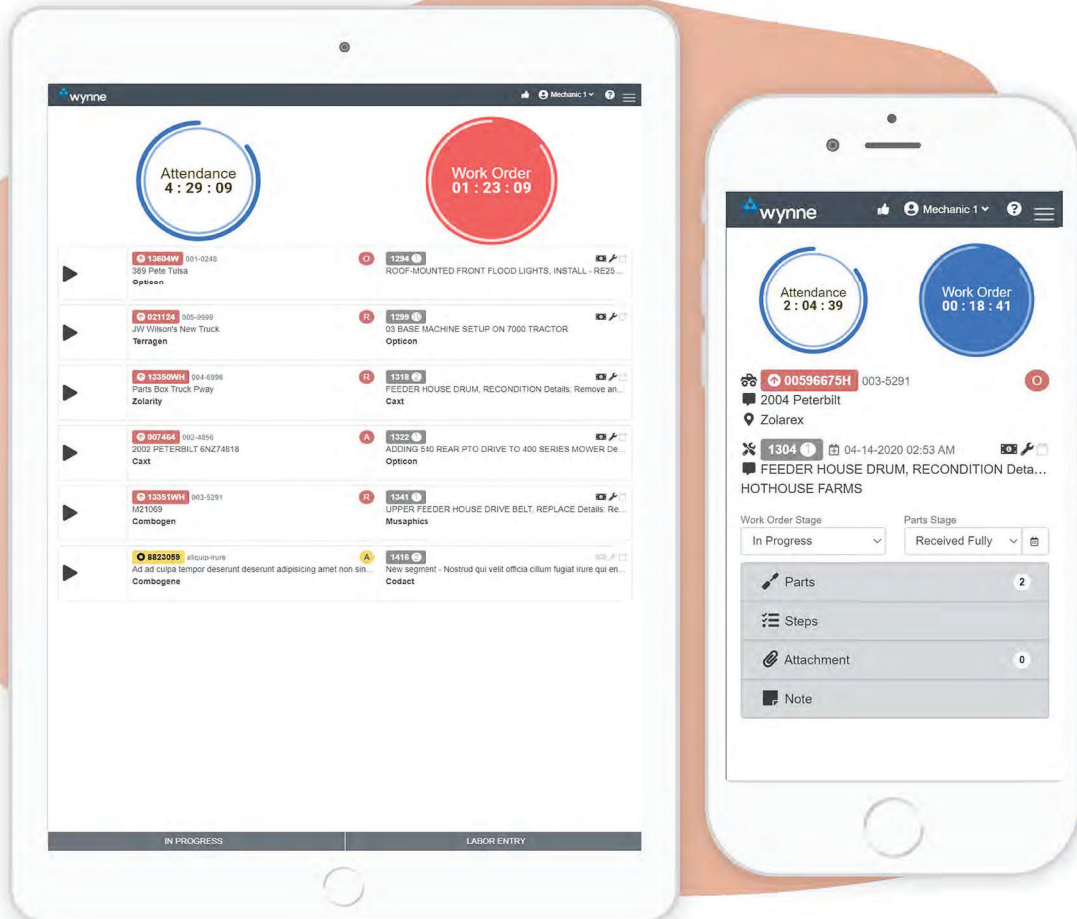
ASSIGN IN SECONDS

Simply drag and drop unassigned work orders to a technician's schedule, updating their service app immediately

KANBAN VIEW

Manage the workload of all your technicians in this simple interface and view the status of every service order

No more paperwork.
Way more wrench time.



VIEW ASSIGNMENTS

Technicians see a full list of their assigned work orders, in order of importance, as soon as they log into the app



ADD PARTS, ATTACHMENTS AND NOTES

Search and add parts, upload attachments (images or video from your device) and use speech-to-text to quickly add notes



MANAGE TIME

The technician app also tracks time on each work order and displays whenever service is taking longer than originally expected

Home / Dashboard / Segment

New Work Order Save

1355 1 Assigned

Minor Repair

MULCH KIT, INSTALL - BM2000748C AND 48X

Details

Created

James Wolf (041)125-9890 04-14-2020 03:03 AM

Assigned

Edwin Rivera (323)695-6708

Additional Info

Internal Charged No Service

Recapitalization

Assigned Back Ordered

Parts Estimate

Estimated Start

Estimated End

Estimated Hours 1.2

JobSite

Cable Airport
1793 W 13th St
Upland, CA 91786
9095557979

1355 2 04-14-2020

General Maintenance

ELECTRIC PTO CLUTCH, R&R Det...
Combogen

1355 3 06-17-2020

Minor Repair

1355 1 06-17-2020

Minor Repair

MULCH KIT, INSTALL - BM2000748...

1355 3 06-17-2020

Minor Repair

1355 1

Minor Repair

873936

001-0248
T800 18 speed trans
Zolarex

JOHN DEERE

Model X300
Serial FH491VB60467
Year

Barcode No Warranty N/A

Last Maintenance 04-14-2020 1355 2

2 Notes

2 Attachments

7 Labor

3 Parts

Billing

Steps

Equipment Work History

ID	Date	Time	Type	Description	Status
1355 3	06-17-2020	03:10 AM	Minor Repair		Backlog
1355 1	06-17-2020	03:10 AM	Minor Repair	MULCH KIT, INSTALL - BM2000748C AND 48X Details: Note: Kit includes 3 mulching blades. Assemble attachment per bundle instructions.	Backlog
1287 1	06-10-2020	06:02 AM	Minor Repair		New WO
1355 2	04-14-2020	03:03 AM	General Maintenance	ELECTRIC PTO CLUTCH, R&R Details: Remove primary drive belt and mower deck. Lock park brake to relieve tension on traction drive belt. Raise front end of unit and secure to access clutch. Disconnect wiring harness. Remove cap screw, bevel washer, and electric PTO clutch from engine output shaft. Replace clutch. Install in reverse order to specifications. Burnish clutch by cycling 10 times before operating.	Complete
1287 1	04-14-2020	02:25 AM	Major Repair	MULCH KIT, INSTALL - BM2000748C AND 48X Details: Note: Kit includes 3 mulching blades. Assemble attachment per bundle instructions.	In Progress
1355 3	04-14-2020	02:25 AM	Major Repair	ELECTRIC PTO CLUTCH, R&R Details: Remove primary drive belt and mower deck. Lock park brake to relieve tension on traction drive belt. Raise front end of unit and secure to access clutch. Disconnect wiring harness. Remove cap screw, bevel washer, and electric PTO clutch from engine output shaft. Replace clutch. Install in reverse order to specifications. Burnish clutch by cycling 10 times before operating.	In Progress



Now's the time to prioritize the way you do service.

SCHEDULE A DEMO