Service Solution

Focus on the right things at the right time

First things first.

Service Solution prioritizes incoming work orders so you can focus on what matters most.

Service Solution is an all-in-one service and maintenance application designed to make service departments more proactive. By prioritizing work orders, your service department can focus on the service that impacts your bottom line first. That means less re-rents, higher utilization and keeping up with scheduled maintenance before it's past due.

If you want to improve your equipment turn-around time, then now is the time to see how Service Solution can work for you.

Focus on Priorities

Service Solution assigns priorities levels based on upcoming reservations and percentage of fleet available.

Service priorities are automatically updated in real-time to reflect incoming reservations and changes to equipment availability.

HIGH

⬆ 873936 | 001-0248
T800 18 speed trans
Zolarex

MEDIUM

⬤ 8851 | 10-7000
DUMP TRUCK
DMO

LOW

⬇ 185 | 70-120
AIR COMPRESSOR 150
185 CFM
Tue, Dec 14, 2021 12:0

Simple Service

wynne

1

IDENTIFY

Easily spot urgent service needs

2

ASSIGN

Drag and drop work orders to technician's schedule
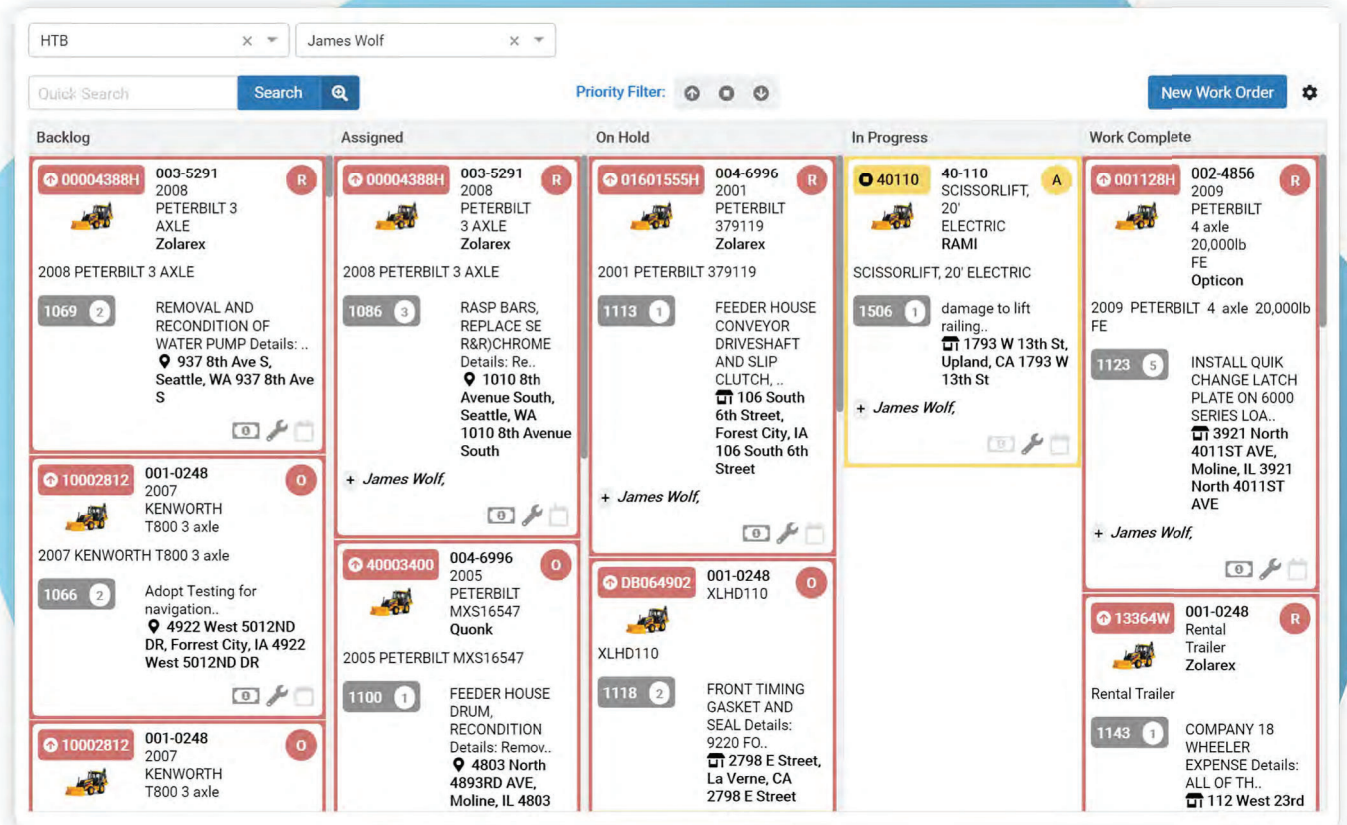
3
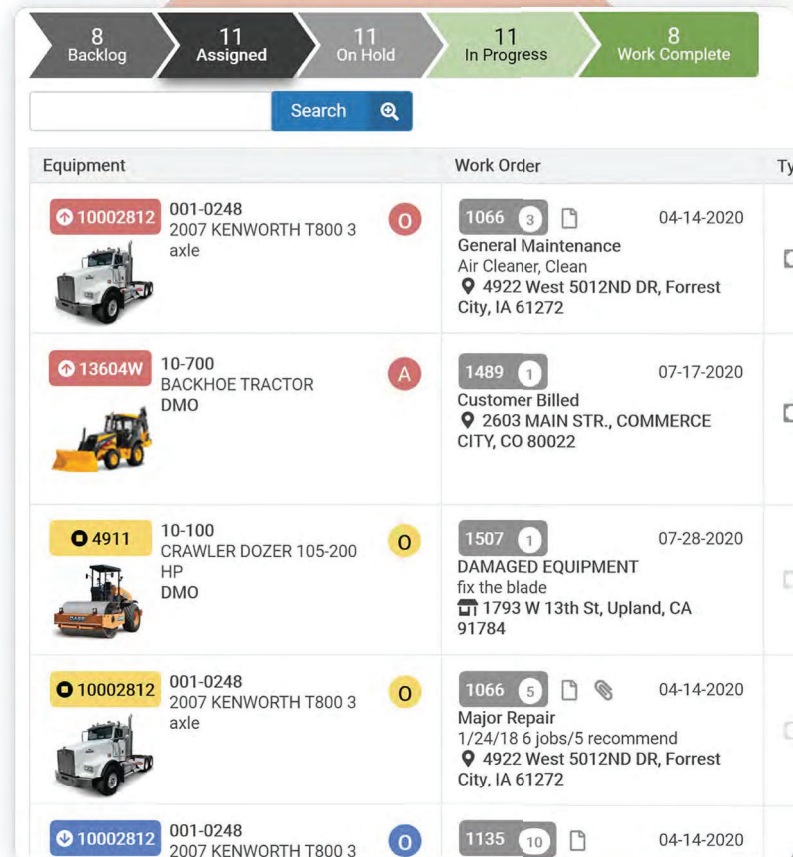
SERVICE
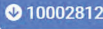
Add parts and labor as the work occurs

4

MANAGE

View status of every service job and its status

Service Solution is designed to make managing every step of the work order process as easy as possible. Whether it's customer repair, scheduled maintenance, major repair, due for inspection or recapitalization of your asset, Service Solution provides your service department the tools it needs in a simple-to-use interface.

Smart Service

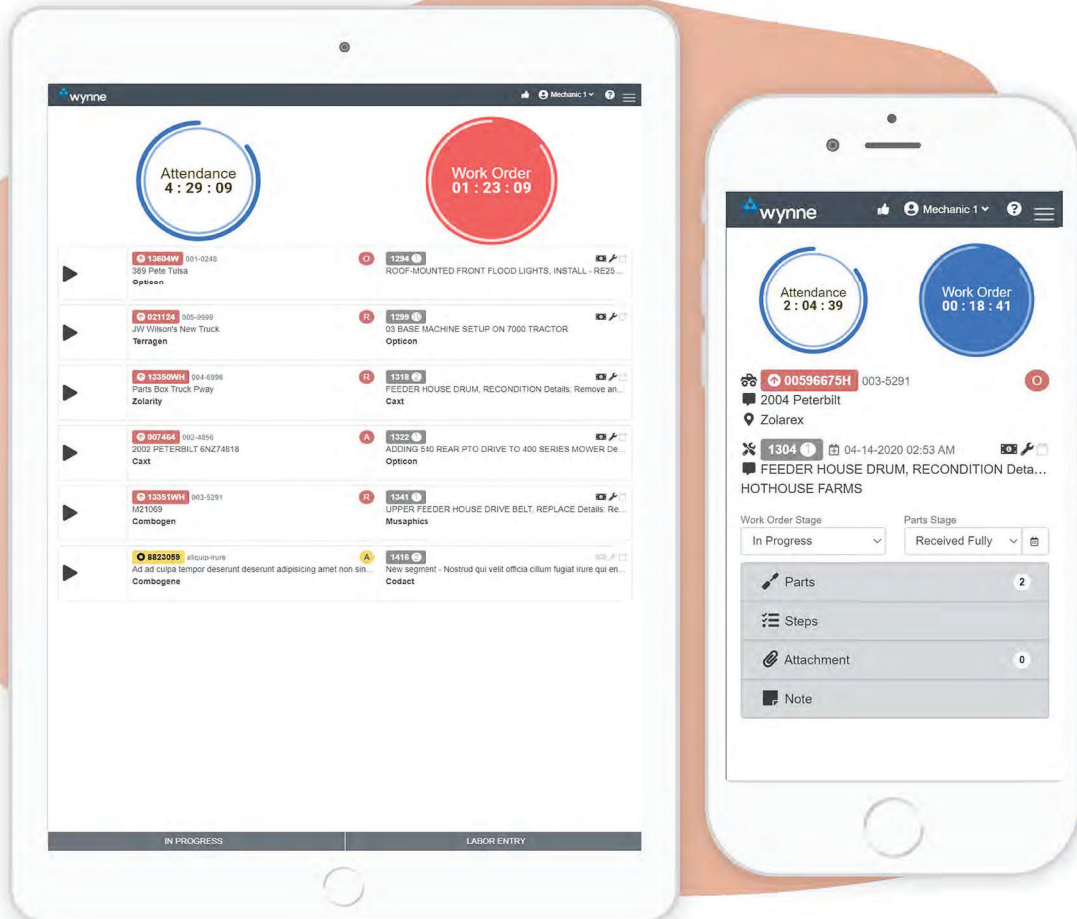

Prioritize. Schedule. Manage.

ASSIGN IN SECONDS

Simply drag and drop unassigned work orders to a technician's schedule, updating their service app immediately

KANBAN VIEW

Manage the workload of all your technicians in this simple interface and view the status of every service order

No more paperwork.
Way more wrench time.

VIEW ASSIGNMENTS

Technicians see a full list of their assigned work orders, in order of importance, as soon as they log into the app

ADD PARTS, ATTACHMENTS AND NOTES

Search and add parts, upload attachments (images or video from your device) and use speech-to-text to quickly add notes

MANAGE TIME

The technician app also tracks time on each work order and displays whenever service is taking longer than originally expected

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Now's the time to prioritize the way you do service.

SCHEDULE A DEMO