wynne MobileLink 2.0

June 2018



New Navigation



New Navigation



 Within the MobileLink App, click on the hamburger icon to view the new navigation menu location.



• Click on the "x" to close the menu.







Customer Details Expanded Contact Info

Customer Details Screen



 "Sales Rep" information has been added to the "Customer Details" screen.







Check-Out & Check-In Expanded Contact Info

Check-Out & Check-In Screens



- Now, when checking-out or checking-in equipment, more contact information is displayed.
- "Customer" information will now display both a physical address and a phone number.
- "Delivery Information" will now display both a physical address and a phone number.



- Clicking on a <u>valid</u> address will launch a map view of the location.
- Click "Close Map" to close the map window.
- Clicking on the phone number will launch the device phone with the phone number loaded for calling.



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Check-Out & Check-In Using Equipment Number

Check-Out & Check-In Using Equipment Number

 Now you can begin you checkout or check-in process by searching by equipment number.



 To search by "Customer Name or Number," "Contract Number," or "Reservation Number" click on the down arrow in the "Search By" field.

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Check-Out & Check-In Using Equipment Number

- Once you've selected your equipment, you can choose to check-out the equipment for an active reservation or contract and follow the existing workflow.
- Alternately, you can choose to check-out the equipment for another purpose by selecting, "No Reservation."

Please note that the "No Reservation" button is an optional feature. You can enable this feature through control record MLINK1.



- If you choose, "No Reservation," you will be presented with quick-select buttons that identify the purpose of the check-out.
- Choose a quick-select reason and continue with your checkout.



Check-Out & Check-In Using Equipment Number

• Follow the existing workflow.



- When you have completed the "Equipment Condition Report" and "Take Photos" sections, you can "Send Email and Finish" to complete the workflow.
- Your check-out request email will be sent to the email configured in RentalMan and contain your check-out reason.









View Last Check-Out Photos When Checking-In Equipment

View "Last Check-Out" Photos



- When Checking-In Equipment, a new button is visible.
- Click on "VIEW LAST CHECKOUT" to review photos that were taken during the last check-out process.



- If no photos were taken during the last check-out, the screen will <u>not display any photos</u>.
- This feature supports configured photo categories and damage photos.
- The photos are limited to photos captured during the last check-in, only.
- Click "BACK TO CHECKIN" to return to the photo capture screen.





Photo Capture Carousel Behavior



Photo Capture Carousel Behavior



- A new design has been developed for taking photos.
- Click on a photo category image container to take or retake photos.



- After you click on the photo container, your device camera will launch.
- Use your device camera or photo gallery to add a photo.



Photo Capture Carousel Behavior



 When your photo appears on the screen, click "save" to auto advance to the next photo category



- MobileLink will automatically advance to the next photo category.
- Repeat the photo capture steps.



Photo Capture Carousel Behavior



• Click the "exit" button to return to the main photo screen.



- Your captured photos will display on the screen.
- You can retake photos from this screen at any time.
- The carousel behavior has been applied to damage photos, as well.
- To add multiple damage photos, capture an image, save, repeat, and exit when done.







Make & Model Included in Check-Out/Check-In Emails

Make & Model Included in Check-Out / Check-In Emails

 We've added Make & Model to Check-Out / Check-In Emails.







Sequence Number Included in Wireless Return Emails

Sequence Number Included in Wireless Return Emails

• We've added the contract sequence number to wireless return emails.





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Location Services Privacy Authorization

Location Services Privacy Authorization



- MobileLink uses your device Location Services to capture latitude & longitude coordinates from your device.
- To ensure that we comply with your privacy preferences, MobileLink requests Location Service authorization each time you login.
- Should you deny the use of "Location Services," MobileLink will use 1.0000/1.0000 as your location coordinates for photo and signature capture locations.



Location Services Privacy Authorization for Browser

 Your browser will also ask for authorization to use your Location Services information



- To turn-off this browser feature, identify MobileLink as an "Allowed Site" through the following steps.
- Tap on the menu icon.
- Click on "Settings"

Please note that the "Allowed Site" instructions were captured on an Android device. Apple devices will follow a similar path but have differences in labels and workflow.



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Location Services Privacy Authorization for Browser

- Select "Site settings"
- Select "Location"
- Make your general location settings choice
- Identify that your MobileLink URL is tagged as "Allowed"





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